

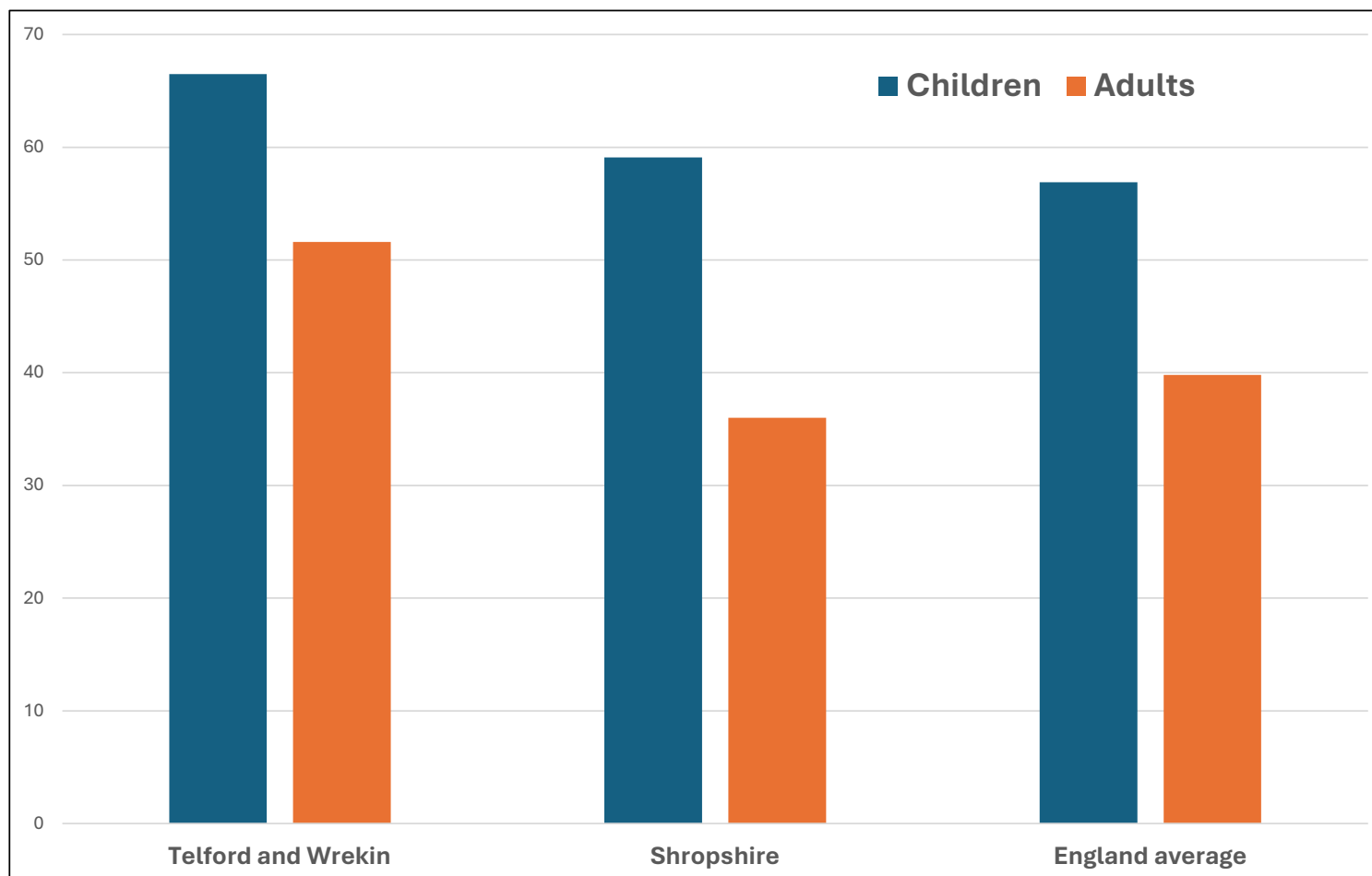
NHS Dental performance and access in Telford and Wrekin

November 2025

NHS dental targets summary

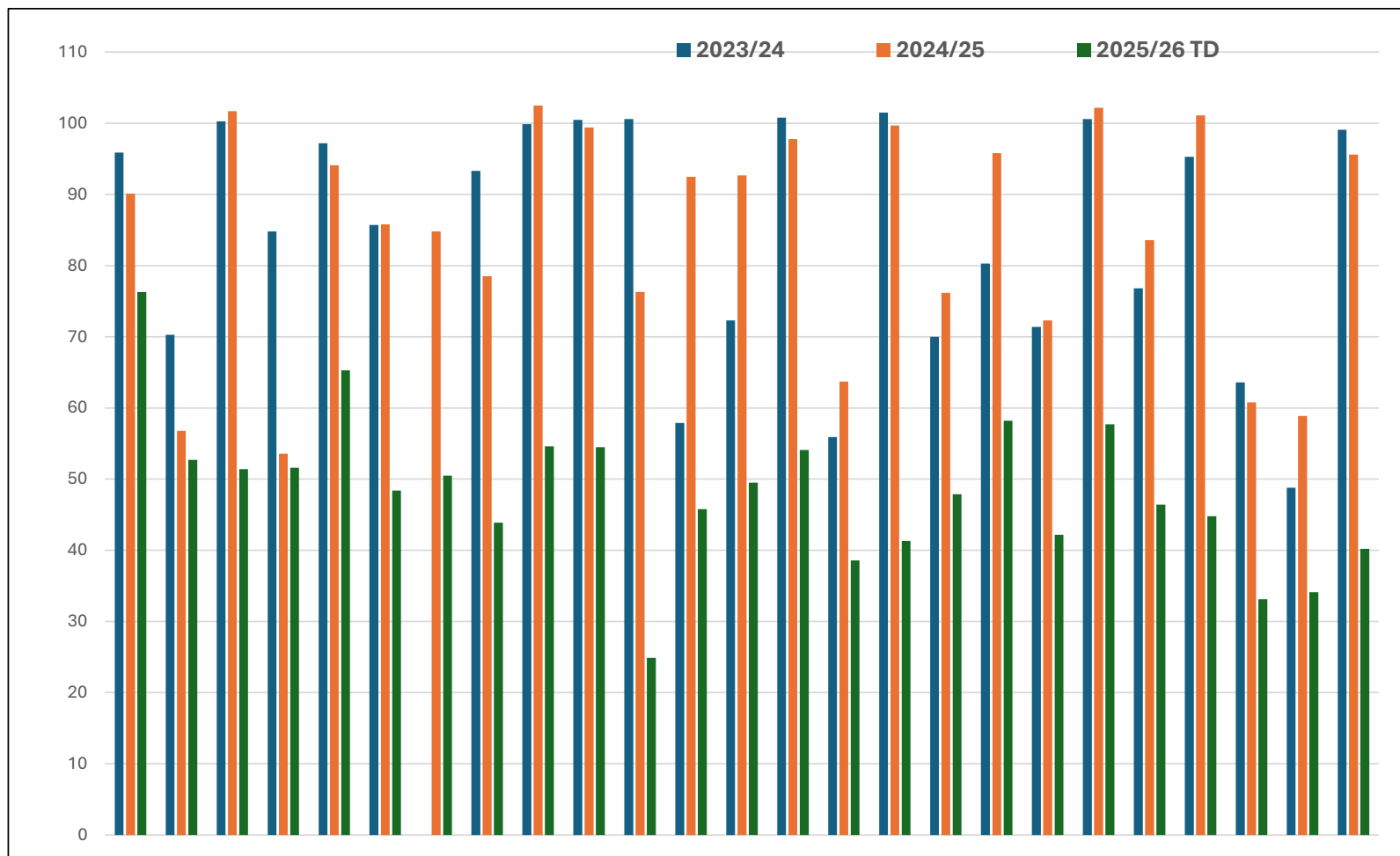
- **Urgent dental appointments** - To meet our proportion of the extra 700,000 urgent dental appointments pledged by the government – this equates to an extra 7,408 appointments on top of the 30,019 already offered across Shropshire, Telford & Wrekin (STW) – an increase of 24.7% in 2025/26
- **NHS dental contracts** - Each NHS dental practice holds a contract for Units of Dental Activity (UDAs) which is monitored on a monthly basis. Across STW as a whole, nearly 800,000 UDAs are commissioned on our behalf by the Office for West Midlands (OWM) which is the regional commissioning model used across the whole of the country.
- **Local investment plan** - In some months in 2025-26 our activity levels have dropped well below the 96% expectation and this has led to an investment plan being produced that will increase funding designed to stimulate activity in areas of need in STW

Child & adult patients seen by an NHS dentist as a percentage of the local authority population - 2024/25



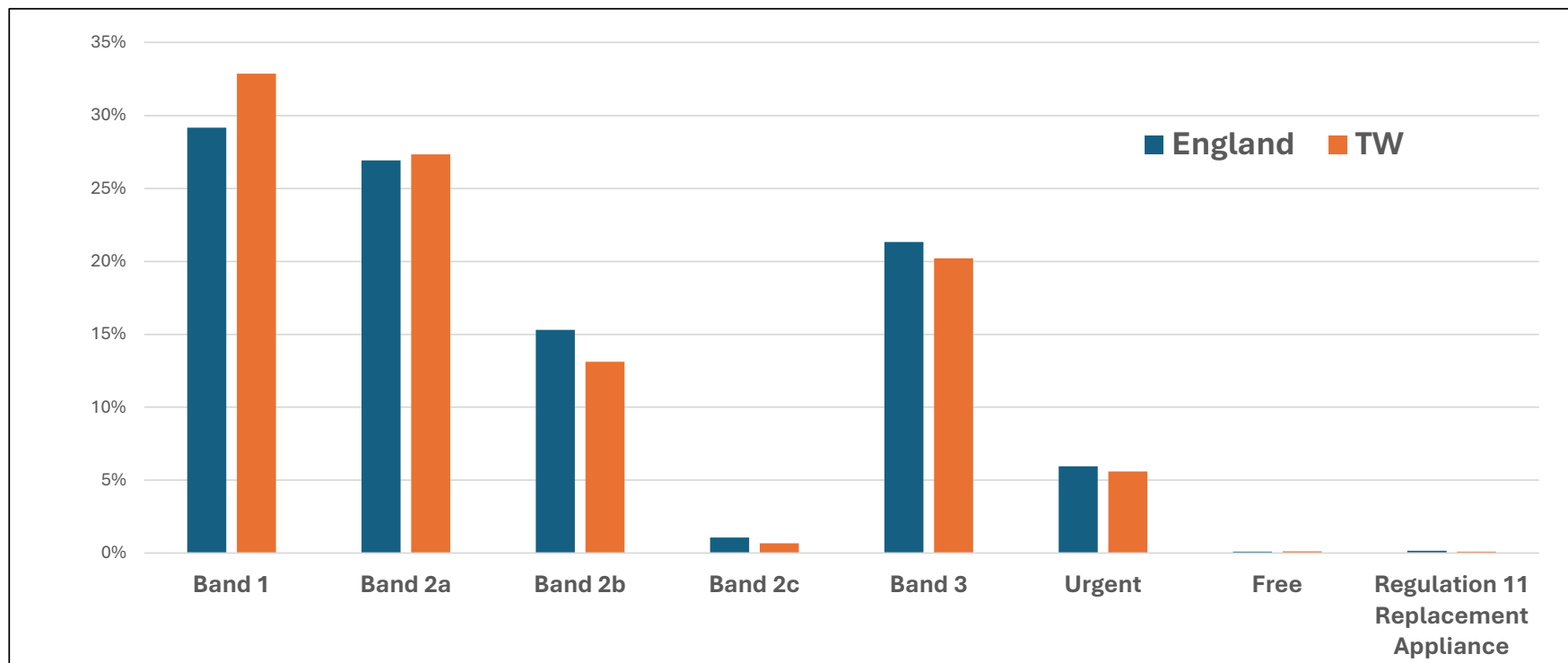
**Children seen
in the last 24
months
Adults seen in
the last 12
months
-as per NHSE
contract
monitoring**

Performance of the 25 dental practices in TW against NHS contracted activity – percentage delivered 2023- 24, 2024-25, 2025-26 to month 7



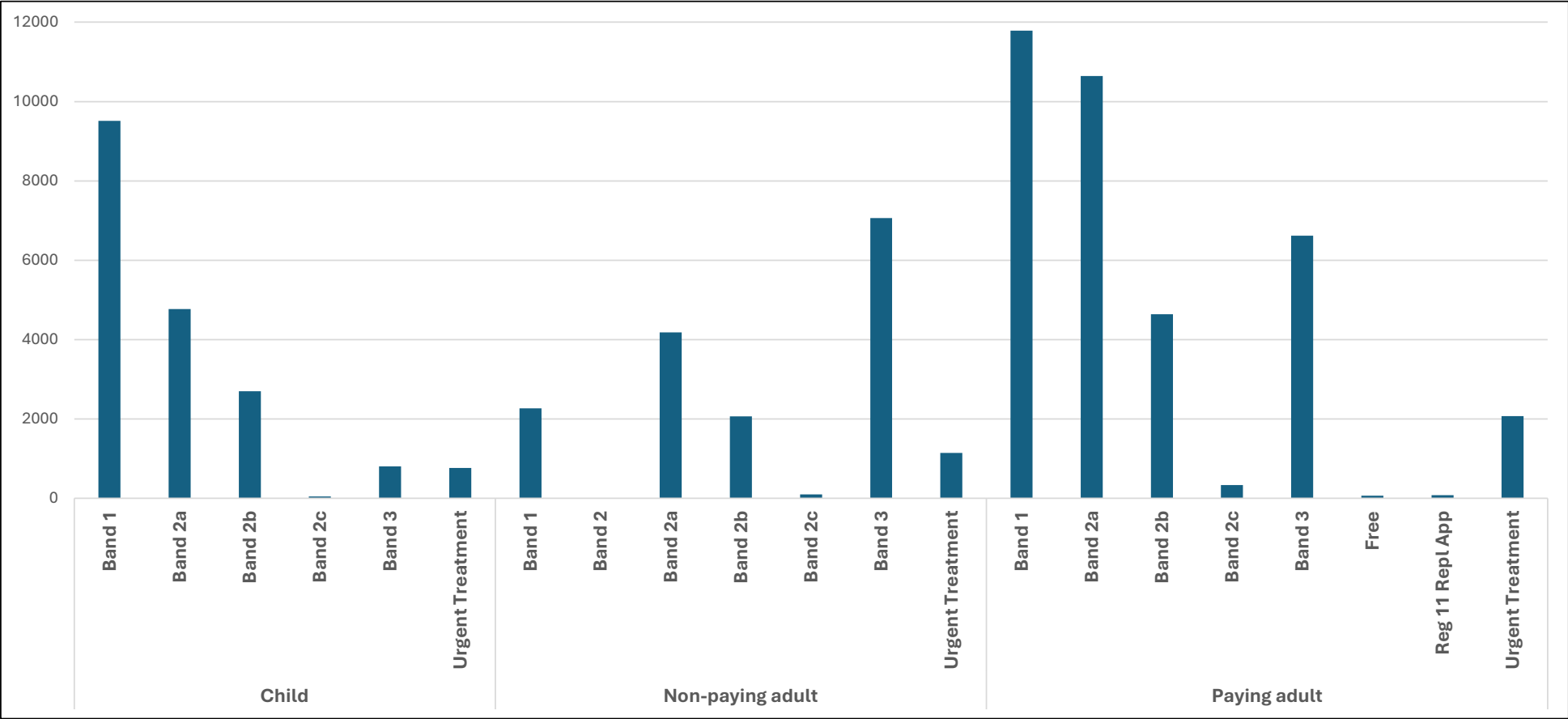
Many practices failed to reach the expected 96% threshold in past years, whilst others overperformed – overall TW reached 96% due to large practices delivering their activity. Overall delivery at month 6 of this year is 47% of total contracted activity, although contracts are phased to deliver more activity later in the financial year, this is a concern an an investment plan has been produced

Profile of Units of Dental Activity (UDA) - TW compared to England (2024-25) (NHS activity)



Data Source- NHS Business Data Authority (NHSBDA)

Breakdown of Units of Dental Activity (UDAs) for TW – q1 2024-25



Data Source- NHS Business Data Authority (NHSBDA)

Graph key

- **Unit of dental activity (UDA)** - A UDA is awarded after the dentist submits a valid FP17 claim form. For example, a course of treatment (COT) of band 2a will generally be awarded 3 UDA
- **Children or Adults** – in the data children are those aged under 18
- **Treatment band** - NHS dental activity is broken down into treatment bands based on how complex the treatment is. NHS dental price bands from April 2025 –

Band	Cost	What it includes
Band 1	£27.40	An examination, diagnosis, and advice. Also includes a scale and polish if clinically needed, X-rays, and the application of fluoride varnish or fissure sealant.
Band 2	£75.30	All treatment included in Band 1, plus additional treatments such as fillings, root canal treatment, and removing teeth (extractions).
Band 3	£326.70	All treatment included in Bands 1 and 2, plus more complex procedures like crowns, dentures, and bridges.
Emergency	£27.40	Emergency care, such as providing a temporary filling or emergency pain relief.

- **Regulation 11 replacement dental appliance** - a replacement for a lost or broken NHS denture, bridge or orthodontic appliance and are charged at £95.70 per appliance

New In-year and recurring investments

Recurrent commitments

- Expansion of the Shropshire & Staffordshire Oral Health Improvement Team, hosted by Shropshire Community Healthcare NHS Trust, to undertake more targeted preventative work
- Dental Checks in Special Educational Settings

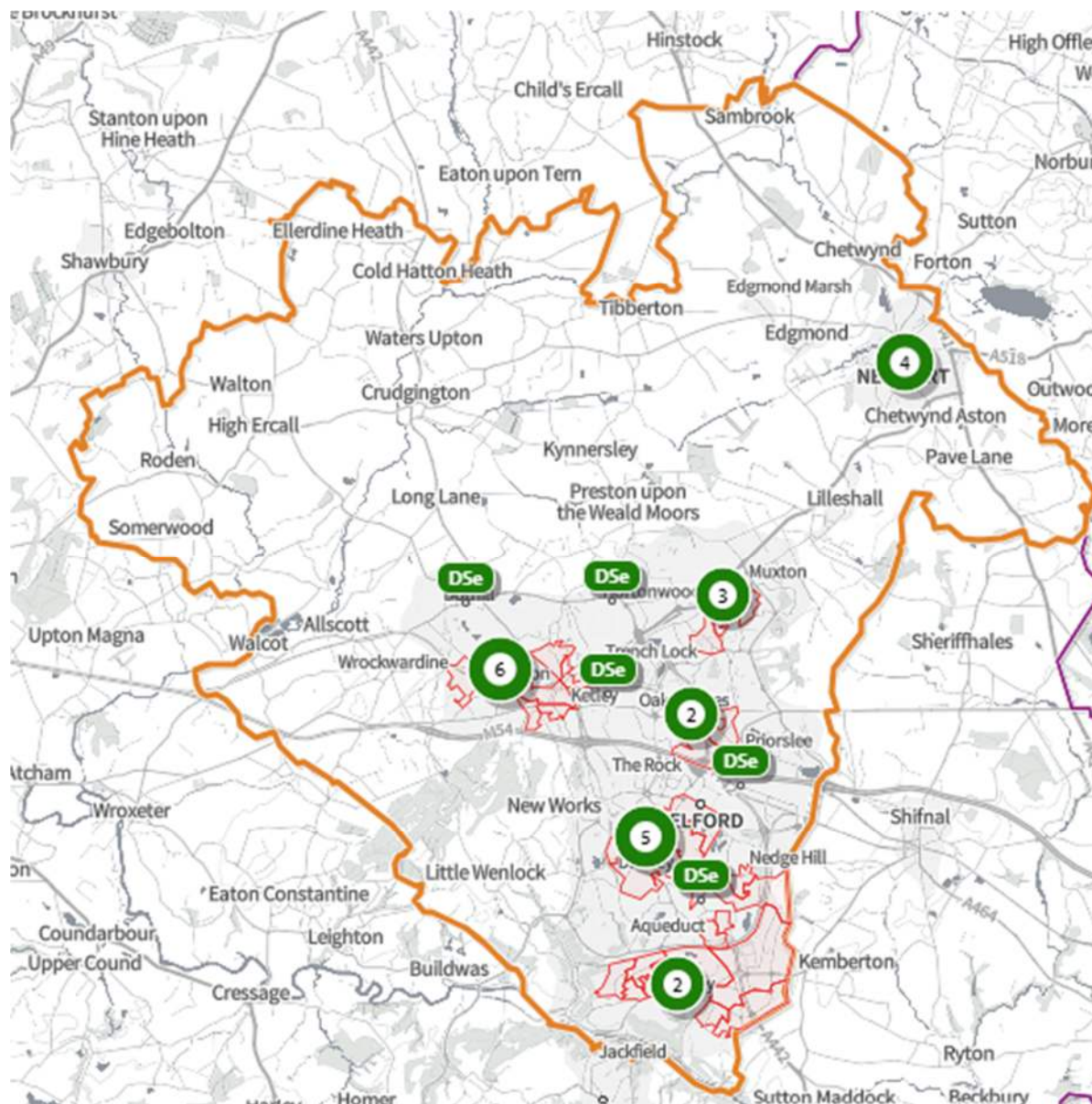
NEW priority recurrent commitments for 2025/26

- Commission an additional 10,616 UDAs across Telford
- Commission additional recurrent UDAs in local dental access hot spots where poor delivery by existing providers is impacting on local access - including Newport (2,000 UDAs)
- Commission UDAs within existing Orthodontic dental contracts to ensure that patients undergoing orthodontic treatment have access the full range of dental services

NEW priority non-recurrent commitments for 2025/26

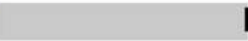
- Multidisciplinary Dental Golden Hello Scheme for the targeted recruitment and retention of dentists, therapists and nurses (additional bonus payment over 3 years)
- Continuation of the Public Health Care Home Pilot
- Primary Care Orthodontic Waiting List Initiative
- Funding for 110% contracted UDA delivery by year end
- Urgent Dental Care incentive Scheme

Location of dental practices in TW delivering NHS services

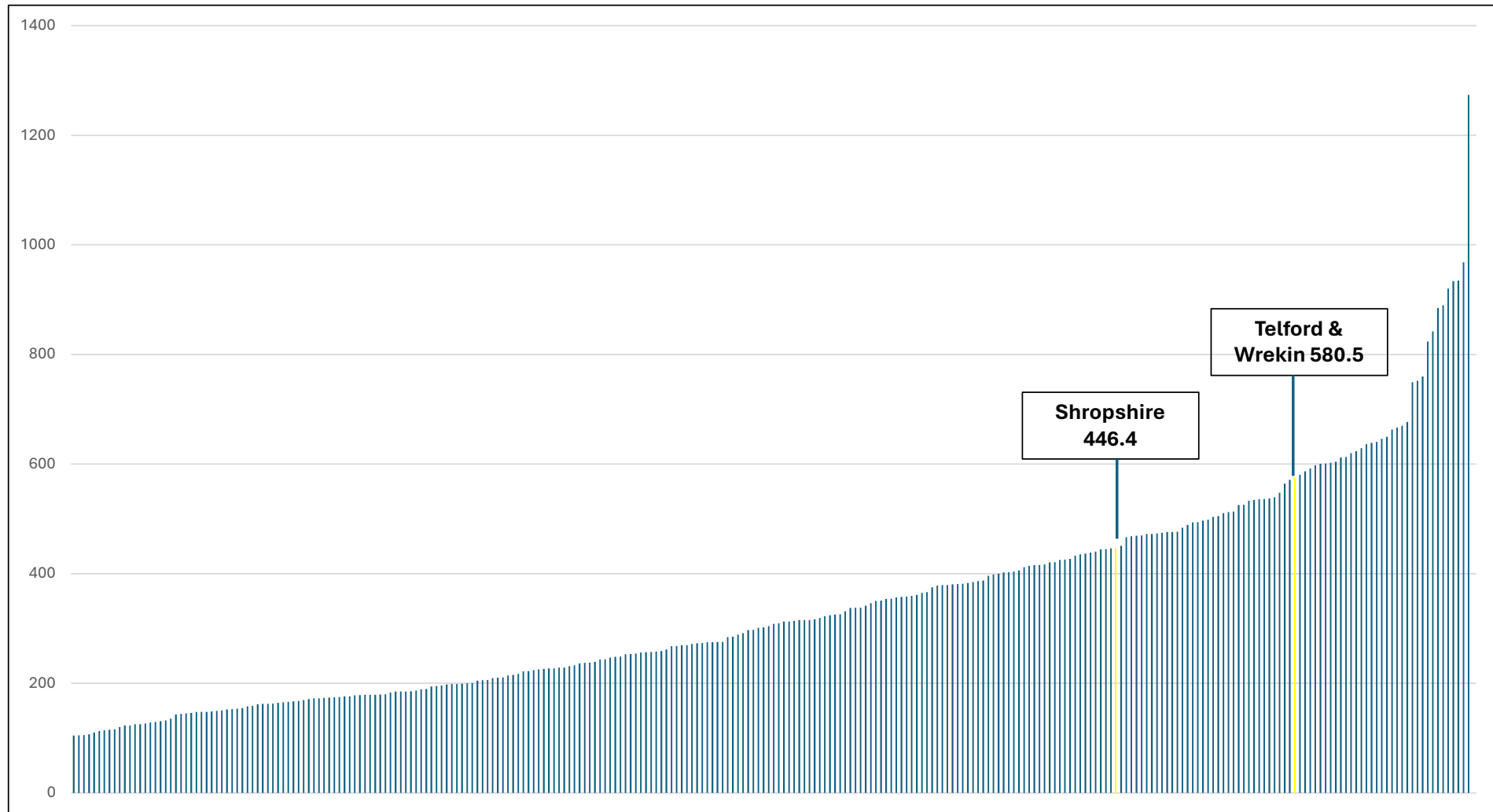


DSe means
'Dental service'
and indicates a
single service in
that location.
The numbers
indicate multiple
practices in the
area

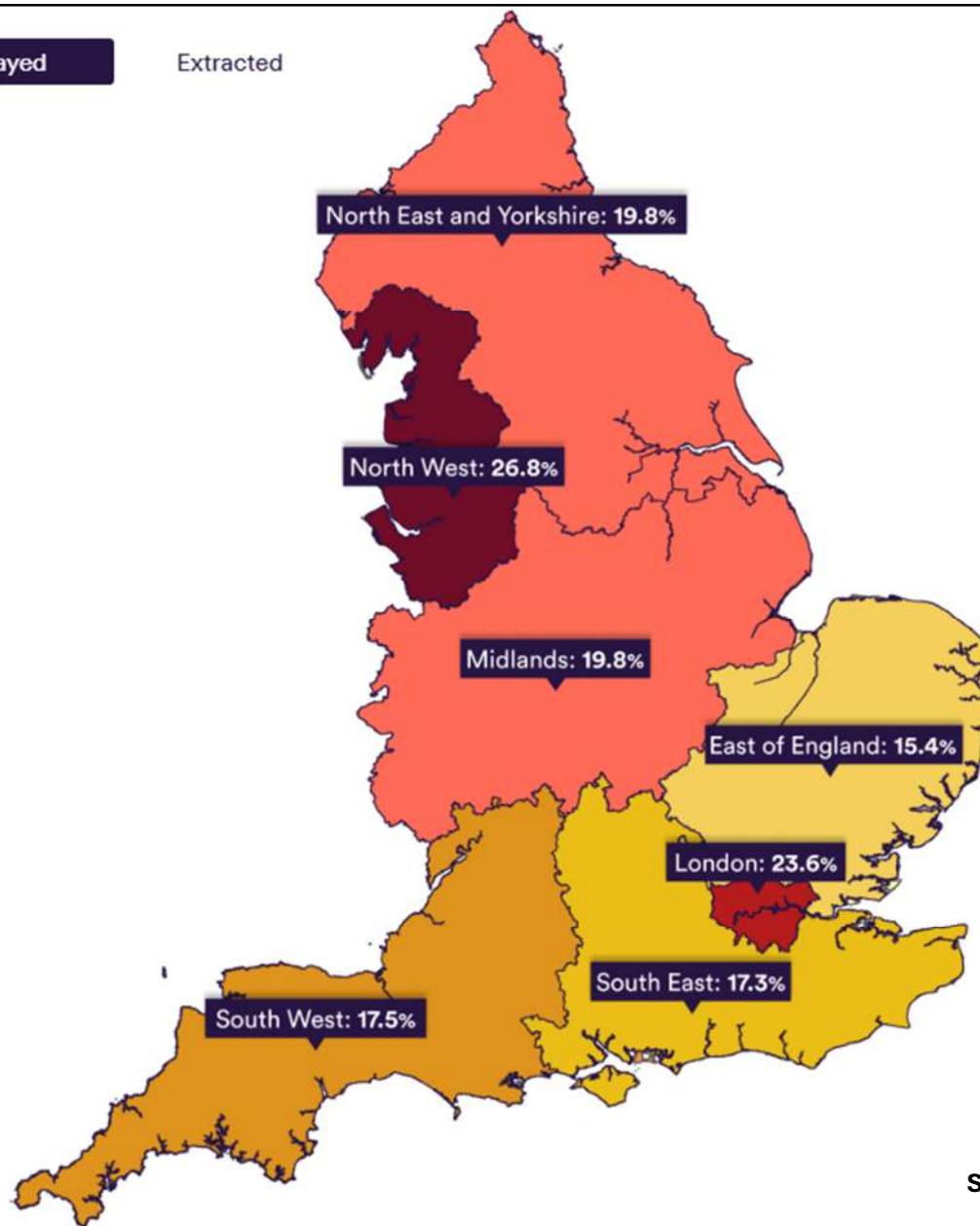
Percentage of 5-year-olds with experience of visually obvious dental decay 2023-24 – TW compared to England

Area  	Recent Trend	Count  	Value  	
England average	–	-	22.4	
Worst in England				
Brent	–	-	43.4	
Telford and Wrekin	–	-	27.0	
Shropshire	–	-	17.9	
Best in England				
South Staffordshire	–	-	5.0	
Rochford	–	-	4.2	

Tooth extractions for 0-19 year olds – rate per 100,000 of target age group by Local Authority 2022-23



Percentage of five year-old children with untreated dental decay (2023-24 data)



Source – Nuffield Trust